



2010 Community Bank Webinars by Category

12/17/09

AUDIT

- August 10, 2010** **Auditing for Real Estate Compliance**
Ann Brode, Brode Consulting Services, Inc.
- October 7, 2010** **Conducting the 2010 ACH Audit: Including Rule Changes Effective December 18, 2010**
Shelly Simpson, EPCOR
- November 23, 2010** **Auditing IRS Reporting: Forms W-8 & Backup Withholding**
Rhonda Hudson, Compliance +
- December 7, 2010** **Escrow Audit & Compliance**
Ann Brode, Brode Consulting Services, Inc.

BANK MANAGEMENT & OPERATIONS

- January 5, 2010** **Your Bank's Business Documents: Retention & Destruction Guidelines:**
Accounts Payable, Vendor Records, Invoices & More
Elizabeth Fast, Banker's Choice
- January 7, 2010** **Stressing Capital & Capital Contingency**
Gary J. Young, CEO, Young & Associates, Inc.
- February 18, 2010** **Acquiring, Holding & Disposing of Other Real Estate**
Elizabeth Fast, Banker's Choice
- February 25, 2010** **Implementing FACT Act Accuracy & Integrity Rules: Deadline July 1, 2010**
Greg Souther, Greg Souther Consulting & Seminars, Inc.
- March 11, 2010** **Financial Privacy & GLBA Update**
Elizabeth Fast, Banker's Choice
- March 16, 2010** **Developing a Liquidity Contingency Plan**
Gary J. Young, CEO, Young & Associates, Inc.
- April 8, 2010** **Wire Transfer Compliance**
Rhonda Hudson, Compliance +
- April 15, 2010** **Regulatory Compliance for the Board & Senior Management**
Ann Brode, Brode Consulting Services, Inc.
- May 4, 2010** **Safe Deposit Fundamentals**
Dave McGuinn, Safe Deposit Specialists
- May 6, 2010** **Credit Card Compliance with Regulation Z**
Bill Elliott, Young & Associates, Inc.

May 27, 2010 Call Report Revisions & Critical Issues
Judith Alexander Jenkins, Bank Training Services

June 8, 2010 Responsibilities of the Board Secretary
Ann Brode, Brode Consulting Services, Inc.

BANK MANAGEMENT & OPERATIONS (Continued)

June 24, 2010 Electronic Records: What to Keep, What to Delete, What Holds Up in Court
Elizabeth Fast, Banker's Choice

August 3, 2010 Preparing for Your Next Safety & Soundness Exam
S. Wayne Linder., Young & Associates, Inc.

August 24, 2010 Medallion & Signature Guarantee Rules: Responsibilities & Liability
Elizabeth Fast, Banker's Choice

August 26, 2010 Call Report Lending Schedules: RC-C, RC-K, RC-L, RC-N, RC-M 1, RC-R, RI-B
Judith Alexander Jenkins, Bank Training Services

October 14, 2010 Top 10 Frequently Asked Questions about Safe Deposit
Dave McGuinn, Safe Deposit Specialists

December 2, 2010 Understanding the ALLL: Getting It Right!
S. Wayne Linder, Young & Associates, Inc.

BSA

March 23, 2010 Frontline *Skillworks*: Required Job-Specific BSA Training for Frontline Staff
Ann Brode, Brode Consulting Services, Inc.

August 17, 2010 Examiner Hotspots for BSA Compliance
Deborah Crawford, gettechnical, inc

DEPOSIT OPERATIONS/COMPLIANCE

February 2, 2010 New ACH Authorization & Return Rules Effective March 19, 2010: Stop Payments, Reg E, & More!
Shelley Simpson, EPCOR

February 23, 2010 Certificates of Deposit (CDs): Compliance, Signature Cards, Disclosures
Deborah Crawford, gettechnical, inc.

March 9, 2010 Managing & Monitoring High-Risk Customers
Deborah Crawford, gettechnical, inc.

April 6, 2010 ACH Exception Handling: Returns, Notifications of Change (NOCs) & More
Shelly Simpson, EPCOR

April 13, 2010 The Legal Aspects of Checks
Deborah Crawford, gettechnical, inc.

May 11, 2010 Frontline *Skillworks*: Regulation CC –New Funds Availability Rules Made Easy
Rhonda Hudson, Compliance +

June 22, 2010 Resolving the New Accounts Dilemma: Compliance & Security vs. Sales & Service
Deborah Crawford, gettechnical, inc.

July 7, 2010 Handling Dormant Accounts, Unclaimed Property & Escheatment
Elizabeth Fast, Banker's Choice

July 8, 2010 Debit Card Issues: Breaches, Resolving Errors & Other Concerns

July 13, 2010 Frontline *Skillworks*: Deposit Account Compliance Basics
Deborah Crawford, gettechnical, inc.

DEPOSIT OPERATIONS/COMPLIANCE (Continued)

July 15, 2010 Federal Government ACH Payments: Getting It Right!
Shelly Simpson, EPCOR

July 27, 2010 Regulation E: Consumer Liability & Resolving Errors
Rhonda Hudson, Compliance +

September 9, 2010 Subpoenas, Summonses, Levies, Garnishments & Other Demands for Customer Funds
Elizabeth Fast, Banker's Choice

September 14, 2010 Opening Deposit Accounts Online
Deborah Crawford, gettechnical, inc.

September 16, 2010 Handling Check Returns & Adjustments: Paper & Imaged
Shelly Simpson, EPCOR

October 13, 2010 Dealing with Power of Attorney & Living Trust Documents
Elizabeth Fast, Banker's Choice

October 19, 2010 Business Accounts: Who is Authorized to Open, Close, Transact?
Deborah Crawford, gettechnical, inc.

November 2, 2010 The Legal Side of Imaged Documents & Imaged Checks
Elizabeth Fast, Banker's Choice

November 9, 2010 ACH Fraud Basics: Identifying Vulnerabilities, Mitigating Losses
Rayleen Pirnie, EPCOR

November 18, 2010 Regulatory Update on Remote Deposit Capture
Lee Wetherington, Strategic Insight for ProfitStars[®], a division of Jack Henry & Associates, Inc.

November 30, 2010 Fiduciary Accounts: Opening, Authority, Liability
Deborah Crawford, gettechnical, inc.

December 8, 2010 Your Bank's Responsibilities & Liability When Check Fraud Occurs
Elizabeth Fast, Banker's Choice

DIRECTORS

January 21, 2010 Director Series: Compensation Design & Practices for Directors & Executive Management
Mike Lehr, Young & Associates, Inc.

March 30, 2010 Director Series: Strategic Planning in Today's Banking Reality
Jeff Gerrish, Gerrish, McCreary, Smith Consultants & Attorneys

April 15, 2010 Regulatory Compliance for the Board & Senior Management
Ann Brode, Brode Consulting Services, Inc.

May 20, 2010 Director Series: Technology "Crash Course" for Officers & Directors
Lee Wetherington, Strategic Insight for ProfitStars[®], a division of Jack Henry & Associates, Inc.

July 20, 2010 Director Series: Directors & the ALLL
Ann Brode, Brode Consulting Services, Inc.

September 21, 2010 **Director Series: Using the Uniform Bank Performance Report (UBPR) to Improve Profit & Value**
Gary J. Young, CEO, Young & Associates, Inc.

November 10, 2010 **Director Series: Issues in Director Liability**
Jeff Gerrish, Gerrish, McCreary, Smith Consultants & Attorneys

FRONTLINE STAFF

- January 26, 2010 **Frontline *Skillworks*: Top 10 Reasons Your Customer May Not Be Fully Insured by the FDIC**
Deborah Crawford, gettechnical, inc.
- February 4, 2009 **Head Teller Development: Managing the Underperformer**
Bev Licata, Financial Education & Development, Inc.
- March 23, 2010 **Frontline *Skillworks*: Required Job-Specific BSA Training for Frontline Staff**
Ann Brode, Brode Consulting Services, Inc.
- April 13, 2010 **The Legal Aspects of Checks**
Deborah Crawford, gettechnical, inc.
- May 11, 2010 **Frontline *Skillworks*: Regulation CC –New Funds Availability Rules Made Easy**
Rhonda Hudson, Compliance +
- July 13, 2010 **Frontline *Skillworks*: Deposit Account Compliance Basics**
Deborah Crawford, gettechnical, inc.
- September 30, 2010 **Frontline *Skillworks*: Dealing with Diverse Personalities**
Mike Lehr, Young & Associates, Inc.
- October 13, 2010 **Dealing with Power of Attorney & Living Trust Documents**
Elizabeth Fast, Banker's Choice
- October 19, 2010 **Business Accounts: Who is Authorized to Open, Close, Transact?**
Deborah Crawford, gettechnical, inc.
- November 4, 2010 **Head Teller Development: You're the New Head Teller, Now What?**
Ann Brode, Brode Consulting Services, Inc.
- November 30, 2010 **Fiduciary Accounts: Opening, Authority, Liability**
Deborah Crawford, gettechnical, inc.
- December 8, 2010 **Your Bank's Responsibilities & Liability When Check Fraud Occurs**
Elizabeth Fast, Banker's Choice

HUMAN RESOURCES & TRAINING

- April 7, 2010 **Training for the New Trainer**
Taye Cairnes, Taye H. Cairnes, Inc.
- June 29, 2010 **Managing Employee Absenteeism & Tardiness**
Kay Robinson, Robinson HR Consulting
- September 28, 2010 **Training for Trainers: Mapping & Conducting Job-Specific Compliance Training**
Deborah Crawford, gettechnical, inc.
- November 4, 2010 **Head Teller Development: You're the New Head Teller, Now What?**
Ann Brode, Brode Consulting Services, Inc.

INFORMATION TECHNOLOGY

- March 2, 2010 **Social Media Networking for Bankers**
Lee Wetherington, Strategic Insight for ProfitStars[®], a division of Jack Henry & Associates, Inc.
- April 27, 2010 **Incident-Response Program Design & Implementation**
Dr. Kevin Streff, Secure Banking Solutions

INFORMATION TECHNOLOGY (Continued)

- May 20, 2010 Director Series: Technology “Crash Course” for Officers & Directors
Lee Wetherington, Strategic Insight for ProfitStars[®], a division of Jack Henry & Associates, Inc.
- August 19, 2010 Identifying & Resolving IT Threats
Dr. Kevin Streff, Secure Banking Solutions
- October 21, 2010 Website Compliance
Elizabeth Fast, Banker’s Choice
- October 26, 2010 IT Risk-Assessment Compliance & Review
Dr. Kevin Streff, Secure Banking Solutions

IRAs

- January 12, 2010 IRA Regulatory Update & Review
Deborah Crawford, gettechnical, inc.
- November 3, 2010 IRAs, HSAs, & CESAs: Reporting Errors & How to Fix Them
Deborah Crawford, gettechnical, inc.
- December 14, 2010 IRA Year-End Critical Issues
Deborah Crawford, gettechnical, inc.

LOANS/COMPLIANCE

- February 9, 2010 Stress Testing Your Loan Portfolio
S. Wayne Linder, Young & Associates, Inc.
- February 11, 2010 What is that Personal Tax Return Telling Me? Form 1040, Schedules B, C, & D
Tim Harrington, TEAM Resources
- February 17, 2010 Conducting In-House Appraisal Reviews that Meet Examiner Scrutiny
Ann Brode, Brode Consulting Services, Inc.
- March 4, 2010 When Do We Have a Legal Loan Application Under the Revised Reg Z & RESPA Rules?
Ann Brode, Brode Consulting Services, Inc.
- March 18, 2010 Writing Policies for Loan Workouts & Collections
Ann Brode, Brode Consulting Services, Inc.
- March 25, 2010 What is that Personal Tax Return Telling Me? Schedules E & F
Tim Harrington, TEAM Resources
- April 20, 2010 Your Fair Lending Exam: What the Examiners Want!
Bryan Bradley, Young & Associates, Inc.
- April 22, 2010 Lending to Small Businesses
Elizabeth Fast, Banker’s Choice
- April 29, 2010 Agricultural Lending Update & Issues
Dr. David Kohl, AgriVisions, LLC
- May 13, 2010 Strengthening Your Bank’s Loan Review Program
Ann Brode, Brode Consulting Services, Inc.
- May 18, 2010 Advanced Bankruptcy Issues for Bankers
Elizabeth Fast, Banker’s Choice

LOANS/COMPLIANCE (Continued)

May 25, 2010	Reading & Understanding Consumer Credit Reports Greg Souther, Greg Souther Consulting & Seminars
June 10, 2010	Regulatory Update for the Credit Analyst S. Wayne Linder, Young & Associates, Inc.
June 30, 2010	What is that Partnership or S Corporation Tax Return Telling Me? Tim Harrington, TEAM Resources
July 22, 2010	Fundamentals of SBA Lending: Documenting, Closing & Funding the SBA Loan David Starfield & Annie Johnson, Starfield & Smith, P.C.
July 29, 2010	Residential & Commercial Foreclosures: Before, During & After Elizabeth Fast, Banker's Choice
August 5, 2010	What is that Corporate Tax Return Telling Me? Tim Harrington, Team Resources
August 12, 2010	UCC Issues: What Every Lender Should Know Elizabeth Fast, Banker's Choice
August 26, 2010	Call Report Lending Schedules: RC-C, RC-K, RC-L, RC-N, RC-M 1, RC-R, RI-B Judith Alexander Jenkins, Bank Training Services
September 23, 2010	Complying with the Fair Debt Collection Practices Act (FCDPA) for Consumers & Businesses Greg Souther, Greg Souther Consulting & Seminars
October 5, 2010	Commercial Loan Documentation Ann Brode, Brode Consulting Services, Inc.

REGULATORS

January 14, 2010	Regulatory Hot Buttons in Third-Party Selection & Management Dr. Kevin Streff, Secure Banking Solutions
January 28, 2010	CRA Performance: Meeting Examiner Expectations Ann Brode, Brode Consulting Services, Inc.
April 15, 2010	Regulatory Compliance for the Board & Senior Management Ann Brode, Brode Consulting Services, Inc.
June 10, 2010	Regulatory Update for the Credit Analyst S. Wayne Linder, Young & Associates, Inc.
June 17, 2010	Dealing with Regulators in an Uncertain Environment Jeff Gerrish, Gerrish, McCreary, Smith Consultants & Attorneys
August 3, 2010	Preparing for Your Next Safety & Soundness Exam S. Wayne Linder., Young & Associates, Inc.
November 18, 2010	Regulatory Update on Remote Deposit Capture Lee Wetherington, Strategic Insight for ProfitStars[®], a division of Jack Henry & Associates, Inc.

SECURITY

January 20, 2010	Robbery Awareness for All Bankers Barry Thompson, Thompson Consulting Group
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June 15, 2010

**New Security Officer Training
Barry Thompson, Thompson Consulting Group**

Security (Continued)

- June 22, 2010** **Resolving the New Accounts Dilemma: Compliance & Security vs. Sales & Service**
Deborah Crawford, gettechnical, inc.
- November 9, 2010** **ACH Fraud Basics: Identifying Vulnerabilities, Mitigating Losses**
Rayleen Pirnie, EPCOR
- December 8, 2010** **Your Bank's Responsibilities & Liability When Check Fraud Occurs**
Elizabeth Fast, Banker's Choice
- December 9, 2010** **Conducting Your Annual Security Review**
Barry Thompson, Thompson Consulting Group